FAQs

E-Stamping in Document Registration

1. **How to take printout of e-Stamp ?**
   E-Stamp is generated as a PDF document. Download the PDF, open it using a PDF reader (Adobe Acrobat Reader/ Sumatra PDF/ Foxit). Take printout using print option of the reader. Printing directly from browser may cause irregularities in Malayalam font.

2. **There are illegible characters in my e-stamp. Why?**
   E-Stamp is generated as a PDF document. Download the PDF, open it using a PDF reader (Adobe Acrobat Reader/ Sumatra PDF/ Foxit). Take printout using print option of the reader. Printing directly from browser may cause irregularities in Malayalam font.

3. **How do I take printout of an e-Stamp for duplicate?**

   E-Stamp for duplicate comes in separate link below the main e-Stamp. Separate link is given for each duplicate e-Stamp. Click on the link to generate duplicate e-stamp.

4. **How do I verify the authenticity of an e-Stamp?**
   Visit the web portal www.keralaregistration.gov.in and click on the link 'e-stamp verification' in the home page. Give the e-Stamp serial number to verify authenticity of e-stamp.

5. **I generated e-stamp today, but it shown a past date as e-stamp date. Why?**

   Date of successful payment is the actual date of e-stamp.

6. **E-stamp can be printed any number of times. How do you prevent its misuse?**
   All operations or services for an e-stamp based document should be given only after online verification of its authenticity and validity. Printing e-stamp any number of times will not affect online status of its authenticity and validity.